

Crisis Phase

Response:

Least Amount of Interaction Necessary for Safety



Set Expectations
Positive Cue

Escalation Phase

Response:

Offering Options from Baseline

De-escalation Phase

Response:

Structured Cooling Off

Stimulation Phase

Response:

Removal from Stress or Stimuli

Stabilization Phase

Response:

Active Listening

Baseline Phase

Response:

Support Them in What They are Doing

Post-Crisis Phase

Response:

Observation and Support

Crisis Cycle



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